



KASIKORNBANK Selects KIVA Group's Respect 7™ unified Teller Application

Thailand's Third Largest Bank Will Deploy KIVA's Technology to Expedite Transactions and Enhance the Customer Experience at the Teller Line

BEDFORD, NH, October 3, 2011 – KIVA Group, Inc. announced today that Thailand's third largest bank, [KASIKORNBANK](#) (KBank), has selected the Company's [Respect 7™ unified Teller](#) solution. Working with IE-Solutions, KIVA's partner located in Bangkok, KBank will implement KIVA's technology in more than 800 branches across Thailand as the foundation for providing its customers with convenient service and an exceptional experience with each teller interaction.

KIVA's flexible unified Teller application features the latest advances in teller tools and controls and a graphical user interface (GUI) that will be easy for KBank's tellers to learn and use. The technology solution will be seamlessly integrated with the institution's core processing system.

About KBank

The KASIKORNBANK Public Company Limited (KBank) is the third largest bank in Thailand. KBank operates 805 branches across the country, comprising 282 Bangkok Metropolitan branches and 523 upcountry branches. The institution has eight overseas offices, including the Los Angeles International Branch, Hong Kong Branch, Cayman Islands Branch, Shenzhen Branch and the Representative Offices in Beijing, Shanghai, Kunming and Tokyo, which greatly facilitate international trade and financial service transactions between Thailand and its trade partners worldwide. For more information please visit <http://www.kasikornbank.com>.

About IE-Solutions

IE-Solutions is a systems integrator and provider of delivery channel applications to Thailand's Financial Services Industry. IE-Solutions has worked closely with KIVA Group for more than 10 years to install, integrate and support multi-channel retail delivery applications.

About KIVA Group

KIVA Group is a global provider of unified retail delivery solutions that help financial institutions to integrate and optimize their multiple interaction channels to achieve sales success through exceptional service. The company's Respect™ 7 technology platform and suite of applications are enabling institutions worldwide to connect the customer, product and services information they need to create a more satisfying experience with each interaction. These teller, branch, internet, call center, IVR, marketing and sales software products can be implemented as point solutions or as part of a strategic initiative to completely unify the enterprise. For more information about KIVA Group and its offerings please visit www.kivagroup.com or contact us at +1.603.641.5482.